

Service Information

1. Model Name:

BP-71M31/71M36/71M45/71M55/71M65

2. Subject:

CHANGE OF DSPF TRANSPORT PARTS

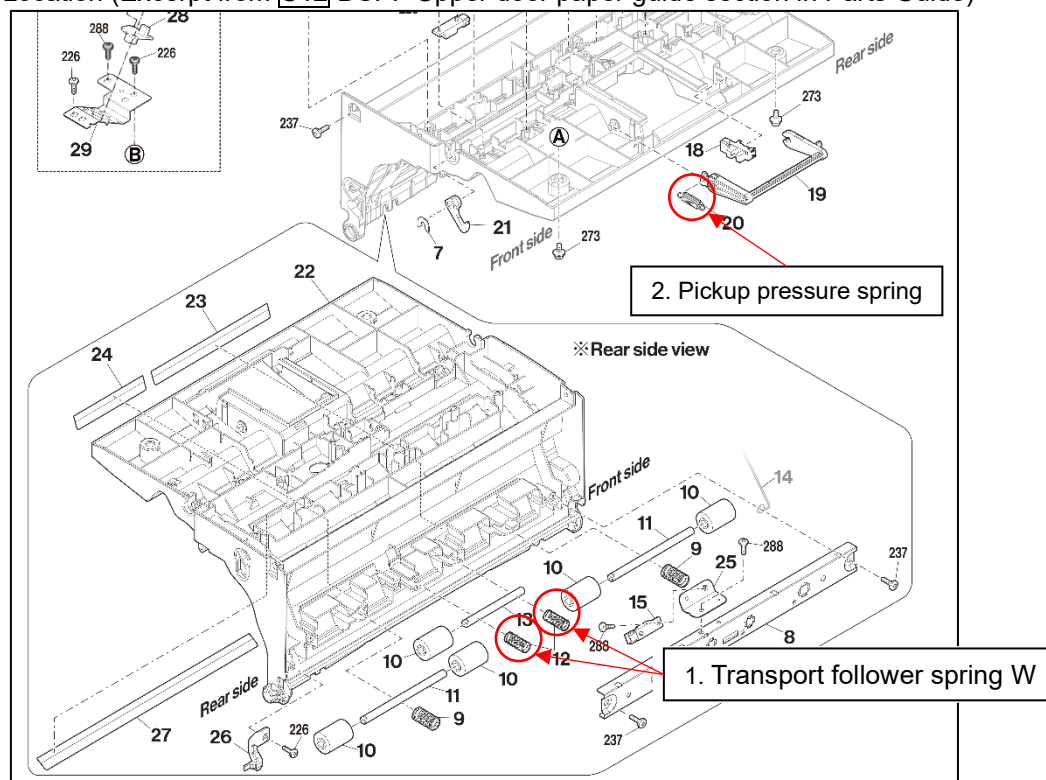
3. Description:

Following parts have been changed to remedy the double feed issue.

1. Transport follower spring W
2. Pickup pressure spring
3. Paper feed torque limiter
4. Reverse pressure spring
5. Paper feed roller
6. DSPF pickup roller

1. Transport follower spring W/ Pickup pressure spring

Location (Excerpt from **C12** DSPF Upper door paper guide section in Parts Guide)



Visual comparison: Before and after change

1. Transport follower spring W

Before



After



Additional marking for identification

2. Pickup pressure spring

Before



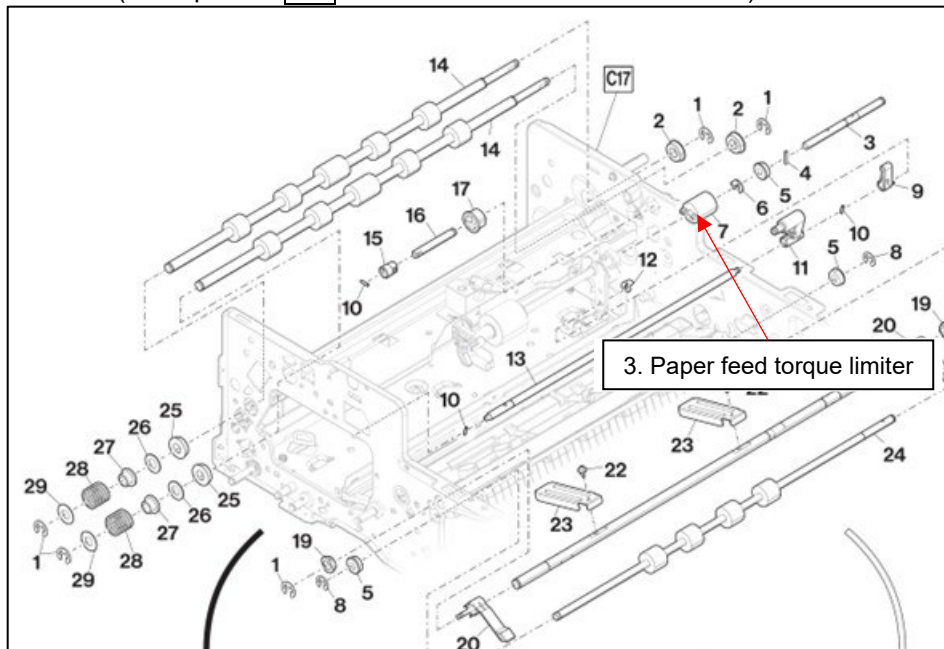
After



Shape of the hook is changed.

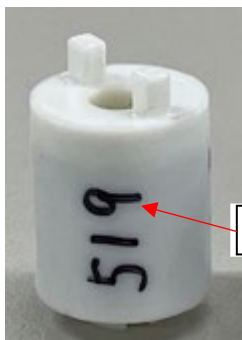
3. Paper feed torque limiter

Location (Excerpt from [C16](#) DSPF drive section in Parts Guide)



Visual comparison: Before and after change

Before



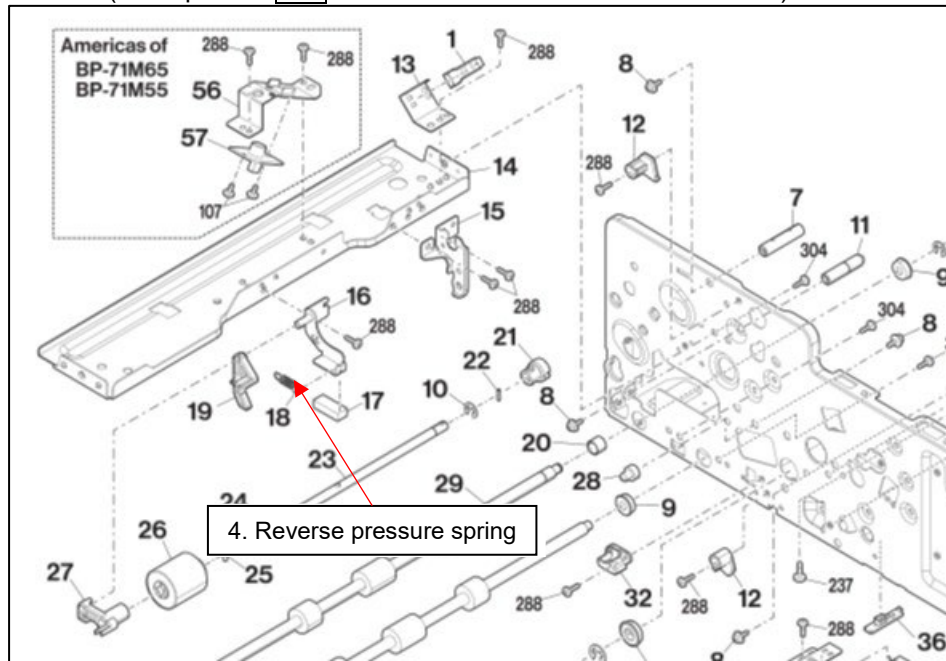
Black characters

After



Red characters

4. Reverse pressure spring
Location (Excerpt from [C17](#) DSPF Frame section 1 in Parts Guide)



Visual comparison: Before and after change

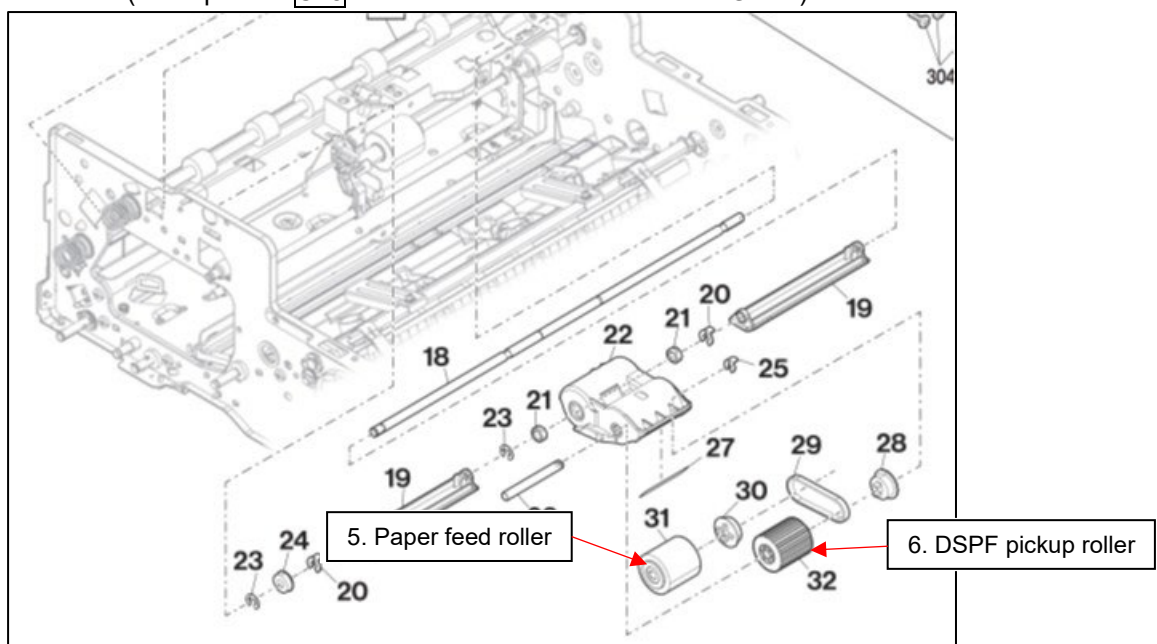


After



Shape of the hook is changed.

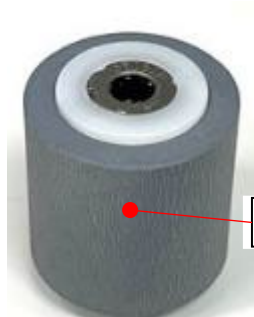
5. Paper feed roller / 6. DSPF pickup roller
Location (Excerpt from [C18](#) DSPF Frame section 2 in Parts Guide)



Visual comparison: Before and after change

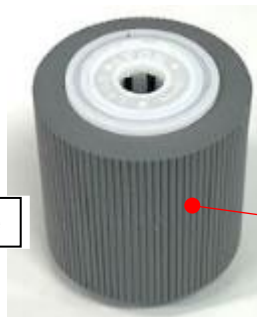
5. Paper feed roller

Before



No knurling on the surface

After



Knurling on the surface

6. DSPF pickup roller

Before



Rough knurling on the surface

After



Fine knurling on the surface

4. Action:

From March 2026 production : For USA / Latin America

From April 2026 production : Except USA / Latin America

5. Parts Action:

Ref. No.	Model name	Destination	P/G No.	Current Parts	New Parts	Price rank	Q'ty	Parts name	Effective time	Inter-change-ability	Note
				Parts code	Parts code						
1	BP-71M31 BP-71M36 BP-71M45 BP-71M55 BP-71M65	USA Latin America	~~C12~~ -12	MSPRC4730FCZZ	MSPRC4838FCZZ	AC	2	Transport follower spring W	Mar'26	5	
2			~~C12~~ -20	MSPRT3238FCZZ	MSPRT4836FCZZ	AD	1	Pickup pressure spring		5	
3			~~C16~~ -7	PCLC-0397FCZZ	PCLC-0416FCZZ	BH	1	Paper feed torque limiter		5	
4			~~C17~~ -18	MSPRT4797FCZZ	MSPRT4837FCZZ	AF	1	Reverse pressure spring		5	
5			~~C18~~ -31	NROLR1462FCAZ	NROLR2261FCZ1	AV	1	Paper feed roller		5	*
6			~~C18~~ -32	NROLR1693FCZ2	NROLR2260FCZZ	AU	1	DSPF pickup roller		5	*
1		Except USA Latin America	~~C12~~ -12	MSPRC4730FCZZ	MSPRC4838FCZZ	AC	2	Transport follower spring W	Apr'26	5	
2			~~C12~~ -20	MSPRT3238FCZZ	MSPRT4836FCZZ	AD	1	Pickup pressure spring		5	
3			~~C16~~ -7	PCLC-0397FCZZ	PCLC-0416FCZZ	BH	1	Paper feed torque limiter		5	
4			~~C17~~ -18	MSPRT4797FCZZ	MSPRT4837FCZZ	AF	1	Reverse pressure spring		5	
5			~~C18~~ -31	NROLR1462FCAZ	NROLR2261FCZ1	AV	1	Paper feed roller		5	*
6			~~C18~~ -32	NROLR1693FCZ2	NROLR2260FCZZ	AU	1	DSPF pickup roller		5	*
<Interchange>											
1. interchangeable.						4. Not interchangeable.					
2. Current type can be used in place of new type. New type cannot be used in place pf current type.						5. Interchangeable if replaced with same types of related parts in use.					
3. Current type cannot be used in place of new type. New type can be used in place of current type						6. Others.					
Parts marled with “△” is important for maintaining the safety of the set. Be sure to replace these parts with specified ones for maintaining the safety and performance of the set											

* Individual items can be exchanged